

Accessibility Statement (WCAG 2.1 AA)

Service Name: Profitroom Booking Engine 360

Service Provider: Profitroom S.A., Roosevelta 9, 60-829 Poznań, Poland

Contact Email: support@profitroom.com

Website: profitroom.com

Date of Statement: July 1, 2025

I. Conformance Status

The Profitroom Booking Engine 360 web application is **fully conformant** with the requirements of the harmonized standard **EN 301 549 V3.2.1 (2021-03)** and the **Web Content Accessibility Guidelines (WCAG) 2.1** at **Conformance Level AA**. This statement was prepared in accordance with the requirements of the Polish Accessibility Act, implementing EU Directive 2019/882. The applied testing method was a combination of automated accessibility tests and manual review by accessibility experts.

II. Accessibility Features

1. Operability

a) Keyboard Navigation

The Booking Engine is fully operable using keyboard navigation; all buttons and form fields are accessible via Tab order.

b) Focus Management

All interactive elements have visible focus indicators.

c) Logical Focus Order

Navigation order is logical and consistent across the interface.

d) No Time Limits

There are no automatic session timeouts for booking interactions.

2. Perceivability

a) Sufficient Color Contrast

All text and interactive elements maintain a minimum contrast ratio of 4.5:1.

b) Text Resizing

Content and UI can be resized up to 200% without loss of functionality.

c) Alternative Texts

All meaningful icons, images, and buttons have descriptive alternative texts.

d) Language Selection

The service is available in at least English and Polish, selectable via clear buttons.

e) Clear Distinction

System messages, user inputs, and navigation elements are clearly distinguished visually.

3. Understandability

a) Plain Language

Instructions, labels, and confirmation messages use simple, understandable language.

b) Consistent Navigation: Navigation menus, buttons, and workflows are consistent across the platform.

c) Form Assistance

All forms have clear labels, placeholders, and provide error suggestions.

4. Robustness

Screen Reader Compatibility

Fully compatible with major screen readers.

Semantic HTML

Correct use of HTML elements ensures optimal screen reader support.

ARIA Labels

ARIA attributes are used for complex controls where necessary.

Browser and Device Support

Compatible with latest versions of Chrome, Firefox, Safari, and Edge. Fully responsive design for desktop and mobile.

III. Known Accessibility Issues

At this time, there are **no known accessibility limitations** for the Profitroom Booking Engine 360.

IV. Feedback and Contact

We continuously strive to improve the accessibility of our Booking Engine. If you encounter barriers or have suggestions, please contact us at support@profitroom.com

V. Enforcement Procedure

If you believe your request for accessibility has not been properly addressed, you may contact the national enforcement authority:

Pełnomocnik Rządu ds. Osób Niepełnosprawnych
Ministerstwo Rodziny, Pracy i Polityki Społecznej
ul. Nowogrodzka 1/3/5, 00-513 Warszawa, Poland
Email: sekretariat.bon@mriips.gov.pl
Website: <https://niepelnosprawni.gov.pl/>